

STEP-BY-STEP GUIDE LOGGING INTO YOUR ACCOUNT

1 VISIT [PARKCENTRAL.PARKING.COM/FORGOTPASSWORD.ASPX](https://parkcentral.parking.com/forgotpassword.aspx)

Visit the link above to reset your password. Enter your Account Number (located on your invoice) and billing Zip Code. Then click on **Reset Password**.

Forgot Password?

Account Number ?

Account Number

Zip Code ?

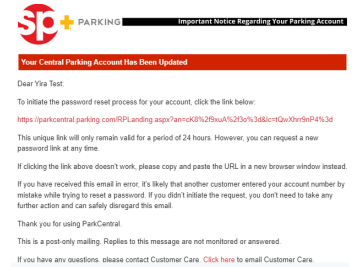
Zip Code:

Reset Password

[Click Here To Login](#)

2 CHECK EMAIL TO FINISH RESETTING YOUR PASSWORD

You will receive further instructions via email on resetting your password.



3 VISIT [PARKCENTRAL.PARKING.COM/LOGIN.ASPX](https://parkcentral.parking.com/login.aspx)

Visit the link above to sign in using your new password.

Existing Customer Login

User ID / Alias ?

Password

Secure Login >

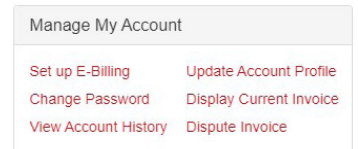
Note: Passwords are case-sensitive

- Forgot Your Password? [Click Here](#)
- Having trouble logging on? [Click Here](#)
- Register your Online Account? [Click Here](#)

4 MANAGE YOUR ACCOUNT INFORMATION

Once logged in, you are able to **Manage Your Account**, update **Vehicle and Parker Information**, and **Pay Your Bill**.

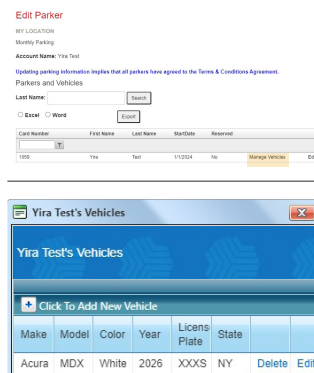
You must have your license plate and cell phone number up to date.



5 UPDATE VEHICLE INFORMATION

To update vehicle information, select **Update Parker > Edit Parkers > Manage Vehicles**.

You may add a vehicle or edit an existing vehicle.



6 UPDATE PAYMENT INFORMATION

Payments can be made by the **Pay Now** or **Automatic Deduction** features.

Pay Now allows you to make one-time payments via a credit card or bank account.

Automatic Deduction allows you to be automatically charged the 1st business day of every month.

